

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Additional Estimates Hearings February 2016**  
**Communications Portfolio**  
**Australia Post**

**Question No: 211(d)**

**Australia Post**

**Hansard Ref: Written, 19/02/2016**

**Topic: Change Management**

**Senator Ludwig, Joe asked:**

Since the change of Prime Minister on 14 September, 2015:

1. Has the Department/Agency engaged in a policy of Change Management? If yes:
  - (a) Please detail the policy.
  - (b) When was the policy introduced?
  - (c) What are the goals of the policy?
  - (d) How much was spent on consulting for the policy and who was contracted for this consultation?
  - (e) How much was spent implementing this policy?

**Answer:**

1. No.